|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Date received** | **Date closed** | **Issue** | **Type** | **Method** | **Detail** | **Response** | **Status** |
| **09/01/2023** | **12/01/2023** | **TV/Radio interference** | **Complaint** | **E-mail** | **No Channel 10 reception** | **Faulty cable resulted in loss of service. Cable replaced and service restored.** | **Closed** |
| **09/01/2023** | **10/01/2023** | **TV/Radio interference** | **Complaint** | **Phone** | **No Channel 10 reception** | **Faulty cable resulted in loss of service. Cable replaced and service restored.** | **Closed** |
| **09/01/2023** | **12/01/2023** | **TV/Radio interference** | **Complaint** | **Phone** | **No Channel 10 reception** | **Faulty cable resulted in loss of service. Cable replaced and service restored.** | **Closed** |
| **21/10/2023** | **23/10/2023** | **TV/Radio interference** | **Complaint** | **Phone** | **No Prime or WIN reception** | **Advised antennae needed to be mounted in vertical plane.** | **Closed** |